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State of Alabama Department of Revenue

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MEMORANDUM

2007-13

TO: ALL COUNTY LICENSE PLATE ISSUING OFFICIALS

FROM: Mike Gamble, Vehicle Services Manager
Motor Vehicle Division 

SUBJECT: Electronic Title Application Processing System (ETAPS) Update

The Department is currently training designated agents in the Montgomery Region (Autauga, Bullock, Butler, Crenshaw, Dallas, Elmore, Lowndes, Montgomery, and Pike Counties) and in July will begin training designated agents in the Mobile Region (Baldwin, Choctaw, Clarke, Conecuh, Escambia, Mobile, Monroe, Washington and Wilcox Counties). In addition, all new designated agents are being required to use ETAPS regardless of where they are located. Accordingly, most counties should now be receiving some requests to register vehicles where the title application was processed through ETAPS.

All registrants who have had a title application processed through ETAPS must have an owner's permit copy of the title that is signed and dated by both the owner(s) and designated agent. Counties can now verify that an application was processed through ETAPS by accessing the following website and entering the title application number or the vehicle identification number:

www.aletaps-status.com

Note that a county does not currently have to be using ETAPS to process title applications in order to access this site. Also, taxpayers can access this site to check the real-time status of a title application processed through ETAPS.

Finally, the Department and the ETAPS developer, 3M Motor Vehicle Systems, are currently working with several counties to implement ETAPS. Additional information concerning ETAPS implementation for counties can be found at the following website under ETAPS County Updates:

<http://www.revenue.alabama.gov/motorvehicle/ETAPS.html>

Please feel free to contact this office at (334) 242-9006 if you have any questions concerning this memorandum. As always, your assistance is greatly appreciated.