



State of Alabama Department of Revenue

(www.revenue.alabama.gov)
50 North Ripley Street
Montgomery, Alabama 36132

July 23, 2010

CYNTHIA UNDERWOOD
Assistant Commissioner
MICHAEL E. MASON
Deputy Commissioner
LEWIS A. EASTERLY
Secretary

MEMORANDUM

2010-18

TO: License Plate Issuing Officials

FROM: Amy Bright, Registration Unit Supervisor ^{ab}
Motor Vehicle Division

SUBJECT: Plate Reservation and Ordering System (PROS)

The PROS system, which was discussed in County Memo 2010-9 and the Summer 2010 County Licensing Officials Meeting, launched Tuesday, July 13.

A link to the user guide is available on the PROS login page at https://www.alabamainteractive.org/ador_pt/DorLoginAction_input.action. **PROS is updated often; therefore, please check the user guide link regularly.**

Your login ID should be entered in lowercase letters. Your password is the same.

Please remember that to check the status of a personalized tag, you may search for the tag in "Tag Search/Report" or "Special Tag Report". You may search by entering the personalized tag message and leaving all other fields, including the date fields, blank.

If you have any questions regarding this matter, please contact the Registration Section at tags@revenue.alabama.gov or (334) 242-9006.