

ONE SPOT Conference Call
Tuesday, March 29, 2016, 10:30 am
Next Meeting: April 12, 2016

Summary of Topics Discussed

MAT Demo

The Department has developed a basic MAT demo that is being finalized for release. This basic demo is not date based, so will calculate discount but not P&I. However, it will provide the NSA or their administrator the requested demo that they can use while they assist a taxpayer through setting up or filing their localities taxes in MAT. In the meantime, if a locality needs a refresher or new training on ONE SPOT, please email onespot@revenue.alabama.gov.

October 2016 ONE SPOT Changes

Lodgings tax will go live in ONE SPOT on October 1, 2016. ONE SPOT letter and packets were mailed to localities in October 2015 and a second notice will soon be going out. Please urge localities to return their packets as soon as possible so that if there are any issues they can be worked out well ahead of the go-live date. The current Return & Payment Export File Layout is not expected to require any updated for the upcoming changes. The File Layout document can be viewed online at: <http://revenue.alabama.gov/salestax/OSIclindex.cfm>.

Effective October 1, 2016, any local tax that can be filed in ONE SPOT (sales, use, rental and lodgings) shall have the same **due date** as the corresponding state tax, whether or not payment is made through the ONE SPOT system.

Anyone who has concerns or questions regarding the addition of their lodgings tax to ONE SPOT or whether a tax they levy is required to be in ONE SPOT should email onespot@revenue.alabama.gov.

Truncated Trailer Record

The Payment File trailer record is sometimes incomplete, leaving off the decimal and/or one or both of the last digits of the total payment amount. The tech team has been researching to determine the cause of this issue; however, with the lack of new reports of the issue it was asked and agreed to that further research of this issue would be halted until such time as it may arise in the future so that there would be fresh data to research.

April 1, 2016 - New Originating Company ID #

An email was sent out on Monday, February 22, 2016, and a reminder email was sent on March 23, 2016, notifying all self-administered and third party tax administrators of the April 1st change in Originating Company ID # for the ONE SPOT payment processor. Localities and administrators receiving ONE SPOT payments should provide their bank with the new ID: 2621862182 before April 1, 2016 and after April 1st the old IDs of 9775071990 and 9803595965 can be removed. Failure to update this information with the banks can cause future ONE SPOT deposits to be delayed.

Delayed Payment

On March 23, 2016, ADOR reported to NSAs about an issue that occurred on the back end of the payment process, causing the disbursement for a single taxpayer's payment to be delayed by one day. We are researching to determine how to eliminate that issue from occurring and a more timely notice if it should occur in the future.

Filing Frequency Changes & Account Closures

A locality reported that taxpayers are assuming that because they are filing their taxes through ONE SPOT/MAT, any change they make to their state local accounts is automatically made to their non-state administered local accounts. For example, if the filing status of their state assigned account is changed from monthly to quarterly or their state tax accounts are closed. It is only after the NSA has sent out delinquency notices that the taxpayer informs them of the change. ADOR will review and update the wording of the letters taxpayers receive when their filing status is changed to prompt them to contact any NSAs to coordinate the same change on that level.

As to the account closures, there is a function in the Online Reports for Cities & Counties (where the NSA picks up their daily ONE SPOT export files) where you can search for closed accounts. This function is through the Local Accounts Lookup, it has a Cease Date From and To date search field. It might be suggested that the first week of a month the NSA search for closures in the prior month. If the NSA's logon access does not include the Local Accounts Lookup link, please contact Wanda Robbins at 334-353-8044.

Next Conference Call - Next meeting will be Tuesday, April 12th at 10:30 a.m.