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August 8, 2016

MEMORANDUM

2016-014

TO: License Plate Issuing Officials/
Programmers/System Vendors

FROM: Troy Thigpen, Mandatory Liability Insurance Unit Supervisor
Motor Vehicle Division

SUBJECT: Mandatory Liability Insurance Updates

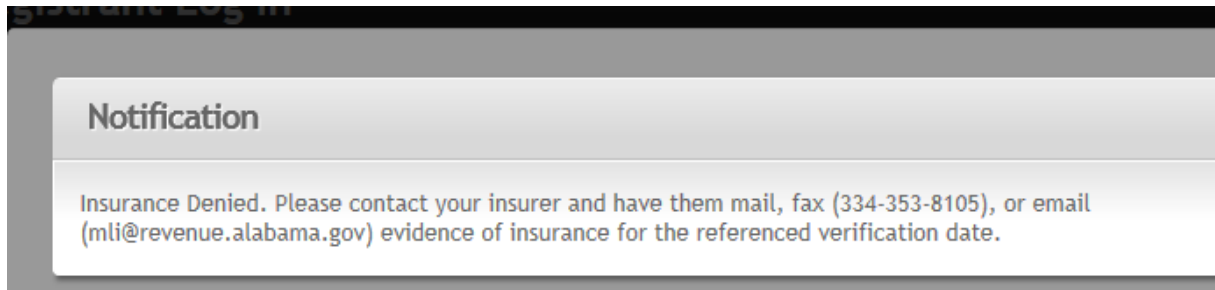
The Mandatory Liability Insurance (MLI) system has been updated to reflect a new “registration status code”: (ID) Insurance Denied. The new status code was added for situations where the insurance information could not be confirmed, and the registration is going to be suspended. This new status code will alert the licensing offices and registrants that the registration will be suspended unless the registrant can provide evidence of insurance that can be confirmed with the insurer.

The MLI registrant response system (mli.mvtrip.alabama.gov) has also been updated to provide notifications to both licensing officials and registrants regarding a registrant’s MLI record. The following list includes the possible notifications that will be displayed depending on the status of the MLI record:

1. OP - open record in process: “Please verify with your insurer that your VIN on file matches Alabama registration records.”
2. S1- first suspension: "The Alabama registration/tag for this vehicle has been suspended. Please follow the instructions on the insurance questionnaire to submit evidence of insurance by fax, e-mail or mail for the referenced verification date. If you have previously completed the questionnaire, please instruct your insurer to fax (334-353-8105) or email (mli@revenue.alabama.gov) proof of insurance for the referenced verification date.”
3. S2 - second or subsequent suspension: "The Alabama registration/tag for this vehicle has been suspended. Please follow the instructions on the insurance questionnaire to submit evidence of insurance by fax, e-mail or mail for the referenced verification date. If you have previously completed the questionnaire, please instruct your insurer to fax (334-353-8105) or email (mli@revenue.alabama.gov) proof of insurance for the referenced verification date.”
4. R1 - reinstated-first suspension: “Your reinstatement has been processed.”
5. R2 - reinstated-second or subsequent suspension: “Your reinstatement has been processed.”
6. R3 - valid insurance: “Insurance coverage was confirmed. No further action necessary.”
7. ID - insurance denied: “Insurance Denied. Please contact your insurer and have them mail, fax (334-353-8105), or email (mli@revenue.alabama.gov) evidence of insurance for the referenced verification date.”

8. VR - registration revoked: “The Alabama registration/tag for this vehicle has been revoked. Please contact your county license plate issuing official to purchase a new license plate prior to operating the vehicle again. If you do not intend to operate the vehicle, no further action is necessary.”
9. CL - closed record: “Case closed. No further action necessary”

Example of the Insurance Denied Notification:



If you have questions regarding this memorandum, please contact the MLI Unit at: mli@revenue.alabama.gov or (334) 242-9006.