

Alabama Department of Revenue

News Release
July 25, 2005

ADOR's Local Tax Reporting Online Service Receives National Award

Montgomery—The Alabama Department of Revenue was recognized recently for its successful local tax reporting online service, available to cities and counties utilizing the department's local tax collection services.

The state tax agency was named one of 13 national Pioneer Award recipients by the E-Government Institute's Government Solutions Center in April for its online local reporting service. ADOR representatives accepted the award during the 7th Annual Government Solutions Center banquet in Washington, D.C., on June 2.

The E-Government Institute, which serves as an educational resource for online providers, selected the ADOR's online service from a field of more than 200 nominations across the country. Alabama was the only state to receive the award for an eGovernment service award.

"We are honored that E-Government Institute has recognized our local government tax reporting program," said State Revenue Commissioner Tom Surtees. "Our goal is to maintain customer satisfaction, while establishing convenient and cost-effective services. This recognition, along with the positive feedback from our local government partners, reinforces our goals and efforts."

Last year, the Alabama Department of Revenue (ADOR) began providing local governments with online access to local tax collection reports, local tax deposit information and a variety of other information, including charts and graphs that could be used for analytical purposes—all of which previously had been available only in paper formats.

Foley is one of 200 local governments currently using the online service to track ADOR's administration of the city's sales, use, and lodgings taxes.

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"We began using the online local reporting service last November and have seen firsthand how it has improved our local tax administration duties," said Sue Steigerwald, accounting supervisor for the city of Foley.

"The online reporting system provides us with immediate access to our local sales tax deposit information, allowing us to prepare and distribute our monthly financial reports to the mayor, city council members, and city supervisors more timely. The system also gives us the capability to perform various tax analyses, if called on to do so, ranging from budgetary items to economic development issues."

ADOR's online local reporting service was developed through a partnership with Alabama Interactive, the Montgomery-based subsidiary of eGovernment firm NIC (Nasdaq:EGOV) that manages the state's official Web portal at www.alabama.gov.

For more information concerning ADOR's online local tax reporting service, visit the department's Web site at www.revenue.alabama.gov or contact an ADOR local tax representative at (334) 242-1490.

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ADOR representatives, left to right, Wanda Robbins, Joe Cowen, and Donna Joyner are shown with Darrell Faulcon of Alabama Interactive, following the acceptance of the 2005 Pioneer Award on June 2 in Washington, D.C.