

Online Insurance Verification System Advisory Council

Conference Call Meeting Minutes

Wednesday, January 29, 2020

Members Present: Troy Thigpen, Sherry Helms (for Jay Starling), Kim Decker, Greg Tucker, Todd Feltman, and Ken McFeeters.

Members Absent: Jay Starling, Captain Jonathan Archer, Ken Williamson, Dustin Wilson, Ken Needham, Sheila Moore, Alex Hageli, and John Morales.

Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Thigpen.

Roll Call

Mr. Thigpen conducted the roll call.

Approval of Previous Meeting Minutes

Due to not meeting the required quorum, the minutes of the October 16, 2019 meeting could not be approved. It was decided to send out the minutes to the members and request a vote to approve the minutes using the Microsoft Outlook polling feature.

OIVS Update

Mr. Thigpen asked if there were any questions about the 4Q 2019 MLI Statistics that were emailed to the council for review. There were no questions from the council.

New Business

Mr. Thigpen reported that the annual report will be sent as an attachment via email to the council members for review/approval by the end of the day (January 29, 2020). If the council does not submit any suggested changes or corrections via email by February 5th, the report will be considered finalized and posted to the DOR website.

Mr. Thigpen reported that meetings were held with licensing officials at the MVD's Taylor Road location in Montgomery, Alabama on December 11, 2019. The department also attended the annual licensing conference held in Prattville on January 17, 2020. Mr. Thigpen explained that during both meetings, the division educated licensing officials on the recent legislative changes, including MLI. Mr. Thigpen also reported that MVD representatives will be attending the upcoming Insurance Industry Committee on Motor Vehicle Administration (IICMVA) conference in Alexandria, Virginia on March 25, 2020. At the conference, the MVD representatives will present information related to the recent legislative changes and related procedures.

Next Meeting

The next meeting of the advisory council was scheduled for April 15, 2020.

The meeting was adjourned at 10:15 a.m. by Mr. Thigpen.

Respectfully submitted by: Troy Thigpen

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Alabama MLI Statistics

2019

OIVS Summary	1st Quarter 2019		2nd Quarter 2019		3rd Quarter 2019		4th Quarter 2019	
First Request OIVS Totals	15,150,105	93.1%	14,547,144	92.0%	14,258,206	98.0%	14,795,224	96.6%
Second Request OIVS Totals	1,075,240	6.6%	1,196,234	7.6%	249,413	1.7%	485,871	3.2%
Other OIVS Request Totals	42,067	0.3%	63,705	0.4%	48,614	0.3%	40,189	0.3%
Total OIVS Requests	16,267,412	100%	15,807,083	100%	14,556,233	100%	15,321,284	100%

Correspondence Sent	1st Quarter 2019		2nd Quarter 2019		3rd Quarter 2019		4th Quarter 2019	
Questionnaires Via Mail	115,690	60.0%	115,601	36.5%	94,928	54.9%	87,327	53.0%
Questionnaires Via E-Mail	15,988	8.3%	16,919	5.3%	15,418	8.9%	15,891	9.6%
NOS Via Mail	61,126	31.7%	184,113	58.1%	62,452	36.1%	61,658	37.4%
Total Correspondence Sent	192,804	100%	316,633	100%	172,798	100%	164,876	100%

Responses Received	1st Quarter 2019		2nd Quarter 2019		3rd Quarter 2019		4th Quarter 2019	
in)	18,068	55.4%	14,559	46.4%	13,163	43.8%	16,835	49.3%
Questionnaires - Registrant Response System	14,520	44.5%	16,772	53.4%	16,822	56.0%	17,315	50.7%
NOS-MLI System-clerk entry (mail, fax, or walk in)	43	0.1%	56	0.2%	35	0.1%	9	0.0%
NOS-Registrant Response System	2	0.0%	0	0.0%	1	0.0%	2	0.0%
Total Responses	32,633	100%	31,387	100%	30,021	100%	34,161	100%

MLI Summary	1st Quarter 2019		2nd Quarter 2019		3rd Quarter 2019		4th Quarter 2019	
R1 (\$200 fee paid)- 1st Violation	9,608	5.7%	10,354	0.4%	9,664	12.8%	5,740	9.1%
R2 (\$400 fee paid)- 2nd Violation	692	0.4%	866	0.0%	598	0.8%	593	0.9%
R3 (No fee paid) -Valid Insurance	7,825	4.6%	7,132	0.3%	5,502	7.3%	2,120	3.4%
CL-Closed Record Prior to Suspension	19,649	11.6%	2,494,684	94.1%	27,537	36.4%	27,292	43.2%
VR-Revoked Registration	26,362	15.6%	31,320	1.2%	24,716	32.7%	21,658	34.3%
1st Suspension (S1)	95,609	56.7%	99,890	3.8%	6,983	9.2%	5,290	8.4%
2nd Suspension (S2)	8,934	5.3%	6,272	0.2%	599	0.8%	486	0.8%
Total Responses	168,679	100%	2,650,518	100%	75,599	100%	63,179	100%

* In June 2019, the Department closed over 2 millions records that were older than 3 years old (from the insurance verification date).