

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, July 17, 2019

Conference Call Meeting

Members Present: Jay Starling, Troy Thigpen, Captain Jonathan Archer, Ken Williamson, Greg Tucker, Sheila Moore, Kim Decker, Todd Feltman, Alex Hageli, and Ken McFeeters.

Members Absent: Dustin Wilson, Ken Needham, John Morales.

Others Present: Jonathan Lawrence, Amanda Fleming, and Sherry Helms

Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of Previous Meeting Minutes

The minutes of the April 17, 2019 meeting were approved without any corrections.

OIVS Update

Mr. Starling stated that the 2Q, 2019 MLI Statistics closely mirror the 1Q, 2019 statistics. He stated that the primary difference is the number Notices of Suspension (NOS) sent out to registrants increased in 2Q, 2019. He added that it was apart of the Department's effort to catchup on the backlog of NOSs mentioned during previous conference calls and that the Department is now caught up.

New Business

Mr. Starling stated that the MLI bill discussed on previous calls passed and would become law on January 1, 2020. Judge Moore asked for Mr. Starling to summarize the bill for the council. Mr. Starling then explained that the bill includes:

- Eliminating the required four (4) month registration suspension period for second and subsequent MLI violations.
- Eliminating the Notice of Suspension.
- Requiring registrants to surrender their license plate within 30 days of receiving the initial notice when they claim the vehicle was stored or inoperable on the verification date. If the plate is not returned within the timeframe then the registration would be suspended and reinstatement fees would be due for a violation of the MLI law. Mr. Starling added that the Department does have rule making authority regarding this and will work with licensing officials on circumstances where they want to extend the 30 day period.
- Increasing the reinstatement fee retained by licensing officials from 10% to 15%.
- Increasing the monetary amount of MLI reinstatement fees that licensing officials can retain per year from the current \$10,000 threshold to \$25,000 each fiscal year.
- Reducing the suspension lookback period from 5 years to 3 years (current registration year and two previous registration years).

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- Requiring all reinstatement fees to be submitted to the licensing official. Registrants will have the option to submit fees to the Department until January 1, 2020. Mr. Starling added that most of the reinstatement fees paid to the Department are paid in person rather than by mail.

Mr. McFeeters stated that a media campaign was needed, especially regarding the revocation process change. He added that he was confident that the revocation process change would gain traction in newspapers and on television. Mr. Starling responded that the Department will summarize the law in a memorandum issued to licensing officials and post it to the Department's website. Mr. Starling also added that a social media post will also be made by the Department, which will likely get picked by AL.com. Finally, Mr. Starling stated that Law Enforcement will also be alerted to the changes.

Next Meeting

The next meeting of the advisory council was scheduled for October 16, 2019.

The meeting was adjourned at 10:20 a.m. by Mr. Starling.

Respectfully submitted by: Troy Thigpen

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**Alabama MLI Statistics
2nd Quarter - 2019**

OIVS Summary	
First Request OIVS Totals	14,547,144
Second Request OIVS Totals	1,196,234
Other OIVS Request Totals	63,705
Total OIVS Requests	15,807,083

Correspondence Sent		
Questionnaires Via Mail	115,601	36.5%
Questionnaires Via E-Mail	16,919	5.3%
NOS Via Mail	184,113	58.1%
Total Correspondence Sent	316,633	100%

Responses Received		
Questionnaires-MLI System-clerk entry (mail, fax, or walk in)	14,559	46.4%
Questionnaires - Registrant Response System	16,772	53.4%
NOS-MLI System-clerk entry (mail, fax, or walk in)	56	0.2%
NOS-Registrant Response System	0	0.0%
Total Responses	31,387	100%

MLI Summary		
R1 (\$200 fee paid)- 1st Violation	10,354	0.4%
R2 (\$400 fee paid)- 2nd Violation	866	0.0%
R3 (No fee paid) -Valid Insurance	7,132	0.3%
* CL-Closed Record Prior to Suspension	2,494,684	94.1%
VR-Revoked Registration	31,320	1.2%
1st Suspension (S1)	99,890	3.8%
2nd Suspension (S2)	6,272	0.2%
Total Responses	2,650,518	100%

* In June 2019, the Department closed over 2 millions records that were older than 3 years old (from the insurance verification date).