

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, July 18, 2018

Conference Call Meeting

Members Present: Jay Starling, Jonathan Lawrence (for Troy Thigpen), Alex Hageli, and Todd Feltman.

Members Absent: Michael Robinson, Dustin Wilson, Ken Needham, Jerry Workman, Greg Tucker, Sheila Moore, Kim Decker, Troy Thigpen, Ken McFeeters, and John Morales.

Others Present: Sherry Helms.

Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of Previous Meeting Minutes

Due to not meeting the required quorum, the minutes of the January 24, 2018 and April 25, 2018 meetings could not be approved. It was decided to send out the minutes to the members and request a vote to accept or reject the minutes using the Microsoft Outlook polling feature.

OIVS Update

Mr. Starling asked if there were any questions about the 2Q, 2018 MLI Statistics that were emailed to the council by Mr. Thigpen for review on July 13, 2018. There were no questions from the council.

New Business

Mr. Starling reported the due to an issue with mailing Notices of Suspension (NOS), the suspense of vehicle registrations have been delayed beginning May 9, 2018. In the meantime, all affected records have been flagged with a deferred suspension code until registrants can be properly notified regarding a possible registration suspension. The department is working with a new printing and mailing vendor and the mail notification process should resume soon.

Mr. Starling reported that the Department's Tax Policy and Governmental Affairs Division is working to establish a working group composed of Alabama license plate issuing officials in order to gather suggestions to improve of the mandatory liability reinstatement and revocation processes. These suggestions may be included in proposed legislation during the 2019 legislation session, in addition to the proposed amendments that were introduced during the 2018 legislative session. These amendments include: increasing the percentage of reinstatement fees retained by licensing officials from ten (10) percent to fifteen (15) percent; increasing the monetary amount that licensing officials can retain per year from \$10,000 to \$50,000; and removing the required four (4) month suspension for second and subsequent MLI violations.

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Next Meeting

The next meeting of the advisory council was scheduled for October 17, 2018. After the conference, one of the council members suggested to discontinue routine conference call meetings. Quarterly reporting could be provided to the council and meetings could be called as needed. This will be discussed during the next meeting of the council.

The meeting was adjourned at 10:13 a.m. by Mr. Starling.

Respectfully submitted by: Sherry Helms

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**Alabama MLI Statistics
2ndQuarter - 2018**

OIVS Summary	
First Request OIVS Totals	15,383,683
Second Request OIVS Totals	945,763
Other OIVS Request Totals	50,911
Total OIVS Requests	16,380,357

Correspondence Sent		
Questionnaires Via Mail	125,124	80.3%
Questionnaires Via E-Mail	14,541	9.3%
* NOS Via Mail	16,235	10.4%
Total Correspondence Sent	155,900	100%

Responses Received		
Questionnaires-MLI System-clerk entry (mail, fax, or walk in)	20,630	65.9%
Questionnaires - Registrant Response System	10,583	33.8%
NOS-MLI System-clerk entry (mail, fax, or walk in)	70	0.2%
NOS-Registrant Response System	3	0.0%
Total Responses	31,286	100%

MLI Summary		
R1 (\$200 fee paid)- 1st Violation	14,620	16.5%
R2 (\$400 fee paid)- 2nd Violation	1,260	1.4%
R3 (No fee paid) -Valid Insurance	14,713	16.6%
CL-Closed Record Prior to Suspension	9,492	10.7%
VR-Revoked Registration	31,910	36.0%
** 1st Suspension (S1)	8,011	9.0%
** 2nd Suspension (S2)	8,739	9.8%
Total Responses	88,745	100%

*• The Notice of Suspension (NOS) printing and mailing process was switched to the MVD printing and mailing on May 9, 2018. Therefore, no letters were mailed during May and June to allow time to implement the process.

**All records due to be suspended during the period have been placed into deferred suspension status until such time that the new print vendor can begin mailing the notices and allow proper notification to the registrants. This resulted in suspension numbers being significantly less than the previous quarter.