

## **Online Insurance Verification System Advisory Council**

Meeting Minutes for Wednesday, November 16, 2011

Members Present: Julie Magee, Jay Starling, Greg Tucker, The Honorable Luke Cooley, Ken McFeeters, Ken Williamson (for Charles Angell), Lori Biscaglia (for Ken Needham), Harvey Fischer, Daniel Urquhart (for Michael Robinson), Alex Hageli, Jeff Bradwell, Kim Adams (for Greg Erath).

Members Present via Conference Call: George Cooper

Members Absent: Ken Needham, Michael Robinson, Charles Angell, Greg Erath

Others Present: Brenda R. Coone, Sherry Helms, Mike Gamble, Mike Mason, Ginger Johnson, ALFA, Cpl. John Hall, DPS - Safety Responsibility, Steve Houston, ALFA.

Others Present via Conference Call: None

Call to Order: The meeting was called to order at 10:08 a.m. by Chair Magee.

### **Roll Call**

Mr. Starling conducted the roll call.

### **Approval of October 20, 2011 meeting minutes**

The minutes of the October 20, 2011 meeting were approved with no corrections.

### **Insurance data transfer update**

The department has received four (4) files from three (3) insurers. Over 330,000 records have been received thus far with an approximately 90 percent VIN match thus far. Mr. Steve Houston, ALFA, stated that we will have their data next week.

Mr. Hageli reported that some of his members will not be able to upload data by January 1, 2012, but did intend to send the data to the department.

Some insurers have expressed a desire to receive information regarding VIN mismatches from the department. The department will provide this data to any insurer that wants to receive it.

### **OIVS User Guide update**

Mr. Starling reported that he plans to have the user guide ready for discussion at the next meeting. Council members will receive the guide prior to the next meeting and

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have been asked to thoroughly review the document and be prepared to discuss it at the next meeting.

### **OIVS pilot update**

A conference call meeting was held with the pilot counties on November 15, 2011. The pilot counties are enthusiastic about the project. County officials asked whether a commercial designation or indicator could be transmitted by insurers and added to the registration database so that they will know whether they should try to verify evidence of insurance. The department is in the process of promulgating a rule that exempts vehicles covered by a blanket liability insurance policy or commercial automobile liability insurance policy from the insurance verification process. Much discussion was held regarding this topic, and some carriers indicated that all of their data does not contain such indicators.

Chair Magee pointed out that there is a difference between a vehicle designated for business use and a vehicle covered by a commercial policy. Counties should not automatically consider a vehicle designated for business use as a vehicle covered by a commercial policy vehicle and fail to verify insurance. The question raised was, "How will licensing officials know the difference if insurers don't "flag" these type vehicles in some way?"

It was agreed that if insurers have such indicators within their data, they will send the information to the department in their data uploads and the state's registration database will contain the indicators. Customers whose vehicles are insured by a company whose data does not contain such indicators may be inconvenienced at the time of vehicle registration by being required to provide evidence that the vehicle is covered under a commercial policy.

There was much discussion regarding what types of enforcement efforts will be utilized during the pilot phase. Some council members spoke of having law enforcement use the web service to verify evidence of insurance and issue citations if no verification can be made electronically and the registrant could not produce evidence of insurance. Due to the fact that this is the pilot phase and all insurers may not send data to the department so that the registration database can be pre-populated, it was agreed this approach would not be feasible until the system was in place and fully operational beginning January 1, 2013.

The next OIVS pilot county meeting is scheduled for December 13, 2011.

### **Financial Responsibility Verification**

No discussion was held regarding this topic.

Next meeting: Gordon Persons Building, Room 4112, December 14, 2011 at 10:00 a.m.

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Adjournment: This portion of the meeting was adjourned at 11:50 a.m. for lunch.

**Insurance verification vendor demonstration**

The council reassembled at 1 p.m. to begin the vendor demonstrations. Five (5) vendors presented their proposed insurance verification solutions:

- Validati
- PDP Group
- Cook Systems
- HDI
- SourceHov

Each vendor received 15 minutes for their demonstrations and council members were afforded 15 minutes for questions and answers.

After vendor demonstrations were completed, council members spent a few minutes discussing the presentations.

Adjournment: This portion of the meeting was adjourned at 4:25 p.m.

*Respectfully submitted by Brenda R. Coone*