

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, May 23, 2012

Members Present: Jay Starling, The Honorable Greg Tucker, The Honorable Luke Cooley, Ginger Johnson (for Jeff Bradwell), George Cooper, Daniel Urquhart (for Michael Robinson), Greg Erath, Lori Biscaglia (for Ken Needham).

Members Present via Conference Call: None

Members Absent: Ken Needham, Jeff Bradwell, Michael Robinson, Harvey Fischer, Julie Magee, Ken McFeeters, Alex Hageli, Charles Angell.

Others Present: Brenda Coone, Sherry Helms, Mike Gamble, Holly Andrews (for David Belser), Cpl. John Hall.

Others Present via Conference Call: Chris Ramsey (Allstate), Dino Losacco (Allstate),

Call to Order: The meeting was called to order at 10:11 a.m. by Jay Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of April 11, 2012 Meeting Minutes

The minutes were approved with no corrections.

OIVS Ad Campaign Update

The department is continuing to explore every advertising option to ensure that the motoring public is aware of the provisions of the mandatory liability insurance law. The insurance industry will be provided information to share with their customers once the department makes a decision and has information available. Brochures and posters have already been provided.

OIVS Pilot Update

In a monthly conference call between the department, the pilot counties, and their system vendors or county programmers, the progress of the OIVS web service testing was discussed. Three (3) counties have the web service in place and are ready to begin testing. Four (4) counties will be ready by the end of the month. Two (2) counties are entering contracts with new vendors and will be ready by June and August respectively. One of the pilot counties was not represented on the conference call.

Counties are using test data with the department's system vendor until insurers have programmed the web service.

Insurance Data Transfer Update

The department has received insurance data updates from 151 NAIC numbers out of a total of 250. This represents over 3.7 million records. 3.5 million of these records have been matched to the motor vehicle registration database for a 93 percent match rate.

Error reports were provided to insurers after the last council meeting. Mr. Cooper requested that the report reflect the total number of files received and the total number of files with errors. He also noted that the national average for matching percentage is 85 percent so Alabama's 93 percent match rate is impressive.

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The department is waiting for files from Nationwide, Victoria, and Harleysville. Nationwide acquired Harleysville. Mr. Starling requested that the advisory council members assist the department by contacting these companies and asking them to submit the book of business insurance data. Otherwise, their customers will be required to provide evidence of insurance at the time of registration because the department will not have any insurance data on file.

OIVS User Guide Discussion

Ms. Biscaglia reported that Allstate cannot have the programming ready for the WSDL until August. According to Mr. Losacco and Mr. Ramsey, Allstate IT, they are currently using a WSDL accepted by nine (9) jurisdictions.

Mr. Starling pointed out that during the March 21, 2012 council meeting, the council voted to use the WSDL developed by the department's IT staff. Several opportunities were provided for insurers to provide feedback regarding the WSDL during its development and no comment were received. Due to time constraints, the department could not develop a new WSDL and have the pilot project begin April 2012.

Ms. Johnson and Mr. Cooper reported that ALFA and State Farm, respectively, have been programming the WSDL and are almost ready to test with the state. Additionally, Mr. Starling reported that Lexis Nexis will be ready to test in a few weeks. The council agreed that developing another WSDL when so many stakeholders had already programmed for the current one would be unacceptable. Mr. Cooper volunteered to have State Farm's IT staff assist Allstate's IT staff with developing the WSDL.

Mr. Losacco asked Mr. Cooper to include Alabama's WSDL on the next IICMVA agenda. He wants the IICMVA to discuss adopting the WSDL as universal for all insurers.

While this item was not on the agenda, the council discussed the *Model User Guide for Utilizing Web Services to File Certificates of Financial Responsibility* that was adopted by the IICMVA. Discussion ensued as to how DPS would utilize the OIVS web service for their purposes. The Department of Revenue staff made inquiries in an effort to ensure that if any adjustments need to be made to the web service, the changes are identified now. After much discussion, it was determined that no adjustments are necessary for DPS to utilize the OIVS web service to verify certificates of financial responsibility.

The next meeting of the advisory council is scheduled for Wednesday, June 14, 2012 at 10:00 a.m. [This meeting will be held via conference call.](#) Conference call information will be distributed.

The next face to face meeting will be held on July 11, 2012 at 10:00 a.m. in the Gordon Persons Building, Suite 4112.

The meeting was adjourned by Jay Starling 11:28 a.m.

Respectfully submitted by Brenda R. Coone