

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, March 20, 2013

Conference Call Meeting

Members Present: Jay Starling, The Honorable Greg Tucker, Dustin Wilson (for Jeff Bradwell), George Cooper, Charles Angell, Lt. Frost (for Michael Robinson), Susan Johnson (for The Honorable Patrick Davenport).

Members Absent: Ken McFeeters, Julie Magee, Michael Robinson, The Honorable Patrick Davenport, Greg Erath, Harvey Fischer, Jeff Bradwell, Alex Hageli, Ken Needham.

Others Present: Sherry Helms, Daniel Urquhart.

Call to Order

The meeting was called to order at 10:03 a.m. by Jay Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of the February 20, 2013 Meeting Minutes

The minutes were approved with no corrections.

OIVS public awareness campaign update

No updates were reported. Mr. Starling mentioned Commissioner Magee met with Farmers Insurance Group on Tuesday, March 19th and provided an update on the OIVS.

Insurance data transfer update

The quarterly insurer book of business files are no longer being transmitted to ADOR. However, the department will continue to send insurance policy updates to counties on a daily basis. The updated policy information is received by the department from registration responses to insurance questionnaires, or by law enforcement as a result of traffic stops or accidents.

OIVS implementation update

Ms. Helms reported that since January 1, 2013, there have been over 1.7 million total requests through OIVS and there are currently 4,646 law enforcement officers using OIVS. Of the OIVS requests made, 78% of the requests have been confirmed and 22% of the requests have been unconfirmed.

There are 180 NAICs currently in production. Two (2) insurers in the testing phase should be in production tomorrow (3/21). This leaves two (2) insurers in the development testing phase with the department and one (1) insurer who has contacted the department but is not yet in development testing.

Mr. Urquhart with the Department of Public Safety mentioned they were having some issues with using the online system to verify insurance information submitted on crash reports. The Department of

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Revenue agreed to schedule another meeting with the Department of Public Safety to discuss and attempt to resolve the issues they are encountering.

Mr. Starling reported that 1,000 insurance questionnaires were mailed to registrants on Friday, March 15th. In compliance with the policies adopted by the Insurance Advisory Council, attempts were made to verify insurance two times before the insurance questionnaires were mailed; once at the incident (original verification) date and again after an elapsed timeframe as determined by the council. The questionnaires are mailed out once a week on Fridays.

Mr. Wilson asked for an analysis of the percentage of OIVS requests that originally return an unconfirmed response that subsequently return a confirmed response after the second attempt to verify insurance. The department was able to determine that approximately one-third of the responses are confirmed upon this re-verification.

New business

Mr. Starling reported that the OIVS pilot counties meeting will be held via conference call on March 21, 2013 at 10:00 a.m.

The next meeting of the advisory council is scheduled for Wednesday, April 17, 2013 at 10:00 a.m. The meeting will be held via conference call. Conference call information, the upcoming meeting agenda and previous meeting minutes will be included in the official meeting invitation that will be sent to all council members.

The meeting was adjourned by Mr. Starling at 10:34 a.m.

Respectfully submitted by
Sherry Helms