

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, November 20, 2013

Conference Call Meeting

Members Present: Jay Starling, Julie Magee, the Honorable Greg Tucker, Lt. Frost (for Michael Robinson), Dustin Wilson (for Jeff Bradwell), Ken Needham

Members Absent: Jeff Bradwell, Michael Robinson, Harvey Fischer, Greg Erath, the Honorable Patrick Davenport, Alex Hageli, Ken McFeeters, Charles Angell, George Cooper.

Others Present: Sherry Helms, Lori Biscaglia, Brenda R. Coone

Call to Order

The meeting was called to order at 10:07 by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of September 18, 2013 and October 16, 2013 Meeting Minutes

A quorum was not established during the meeting so the minutes for the previous two meetings were not adopted.

OIVS Update

Ms. Helms provided the following statistics through November 19, 2013:

- a. Approximately 25 M OIVS requests to date
- b. Approximately 6,485 law enforcement officers using OIVS
- c. Approximately 126,000 questionnaires sent to date and just over 67,000 notices of suspension
- d. Approximately 50,000 registration suspensions

A more detailed statistical report is attached to the meeting minutes.

Insurers participating on the conference call reported that they are writing more non-standard policies, and the retention rate for these policies has increased. They believe this is directly attributable to the amended law and the department's deployment of the OIVS in accordance with the IICMVA model.

The department's programmers are working to compile a final report of all current, valid registrations reflecting out of state NAICs as identified by the Department of Insurance. The department will send letters to these registrants informing them that their policy needs to be converted to a policy written by a company licensed to write policies in Alabama and reflecting an Alabama NAIC. This will ensure that all registrants with motor vehicle registrations processed this year reflecting an out of state policy have received notification and have been provided an opportunity to address this issue and become compliant with Alabama law.

Ms. Biscaglia questioned whether there were still issues with law enforcement not using OIVS in some cases. It was reported during the October 16, 2013 meeting that registrants involved in motor vehicle accidents observed that the law enforcement community did not always use the OIVS web service to

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verify evidence of insurance at accident scenes and traffic stops. They would instead, rely solely on the physical evidence of insurance presented which may not be valid. Ms. Biscaglia reported that some of her agents have also reported that this is continuing to occur. She will provide the department with more specific information.

On October 16, 2013, the department distributed information again throughout the law enforcement community via the Alabama Sheriff's Association, Alabama Department of Public Safety, Alabama Chiefs of Police Association, Alabama Criminal Justice Information Center, and the Alabama Peace Officers' Annuity and Benefit Fund regarding this matter.

New Business

Mr. Starling reported that he attended the IICMVA meeting last month. During the meeting, the group adopted the universal wsdl that Alabama created as the industry standard to be included in the IICMVA model. Having a standard wsdl will make the process more efficient for jurisdictions that adopt the IICMVA model and most cost effective for insurers because they will be using a standardized wsdl.

DOR will have a pilot county meeting tomorrow at 10:00 a.m. An update of the advisory council meeting will be provided to counties and DOR will address any concerns counties may have regarding OIVS.

Next Meeting

The next meeting of the advisory council is scheduled for Wednesday, December 18, 2013 at 10:00 a.m. The meeting will be held via conference call. A conference call invitation, agenda, and the meeting minutes will be sent to all advisory council members.

The meeting was adjourned at 10:25 a.m. by Mr. Starling.

Respectfully submitted by: Brenda R. Coone