

Online Insurance Verification System Advisory Council

Meeting Minutes for Tuesday, January 21, 2014

Conference Call Meeting

Members Present: Julie Magee, Jay Starling, the Honorable Greg Tucker, Alex Hageli, George Cooper, Charles Angell, Daniel Urquhart (for Michael Robinson), Ken Needham, Ken McFeeters, Dustin Wilson (for Jeff Bradwell)

Members Absent: Jeff Bradwell, Michael Robinson, Harvey Fischer, Greg Erath, the Honorable Patrick Davenport

Others Present: Sherry Helms, Brenda R. Coone, Lt. Frost, Ken Williamson, Lori Biscaglia

Call to Order

The meeting was called to order at 10:04 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of December 18, 2013 Meeting Minutes

The minutes were approved with no corrections.

OIVS Update

Ms. Helms provided the following statistics from January 1 through January 21, 2014:

- a. Over 5M OIVS requests to date
- b. Over 7,200 law enforcement officers using OIVS
- c. Over 14,000 questionnaires sent this month and just over 8,500 NOS
- d. Over 4,900 registration suspensions

She also reported that after the last council meeting, the department reviewed the "Not Submitted" requests previously being reported as unconfirmed responses. It was determined that the responses were not unconfirmed responses received from insurers. Actually, these are the number of requests that could not be submitted to insurers for confirmation because the requests did not include an NAIC number, policy number, VIN or verification date, and have been removed from the report to more accurately reflect the number of unconfirmed responses.

A discussion was held regarding the number of reinstatements that have been processed in January 2014 and the associated fees collected. Ms. Helms reported that 5,050 reinstatements had been processed. The breakdown for the reinstatements is as follows:

| | |
|-----------|--|
| R1 – 115 | (\$200 reinstatement fee collected) |
| R2 – 6 | (\$400 reinstatement fee collected) |
| R3 – 703 | (No fee collected. Registrant had valid insurance) |
| RV – 697 | (No fee collected. Registrant registered inoperable vehicle and has no insurance. Registration was revoked.) |
| CL – 3529 | (No fee collected. Registrant responded to questionnaire. Record closed without a suspension) |

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Several council members thought that the department collected fees for every reinstatement. Ms. Helms explained the difference in the types of reinstatements.

The R1 and R2 reinstatements represent registrations that were suspended and the registrant paid the reinstatement fees and provided current insurance in order to renew their motor vehicle registrations. The R3 reinstatements represent registrations that were suspended, but the registrant presented evidence of insurance for the verification date and current evidence of insurance during the vehicle registration.

After much discussion, the department decided to reformat the report so that the "Reinstatements" area of the report will only contain actual reinstatements. The RV and CL figures above do not reflect actual reinstatements.

Mr. McFeeters inquired as to what procedures are required for licensing officials to process registrations for registrants who must pay reinstatement fees at the time of renewal. Mr. Tucker responded to this inquiry. It was noted that sending an insurance questionnaire to a registrant that results in suspension of the registration does not always result in a reinstatement fee being collected. In a majority of these cases, the issue is not resolved until the registrant attempts to renew their registration, which can be up to twelve months after the registration suspension occurred.

Ms. Magee reported that she will be working with DOI representatives in an effort to determine the increase in the insurance premium tax resulting from OIVS, and the corresponding increase to the state general fund. Mr. McFeeters agreed to provide her with a list of companies to review.

New Business

A few committee members indicated that they had read the report and had no comments to offer. Mr. Starling requested that all council members provide any comments to the OIVS Annual Report no later than Tuesday, January 28, 2014. The report will become public on January 31, 2014.

Next Meeting

The next meeting of the advisory council is scheduled for Tuesday, February 18, 2014 at 10 a.m. The meeting will be held via conference call. A conference call invitation, agenda, and the meeting minutes will be sent to all advisory council members.

The meeting was adjourned at 10:45 a.m. by Mr. Starling.

Respectfully submitted by: Brenda R. Coone