

Online Insurance Verification System Advisory Council

Meeting Minutes for Tuesday, February 18, 2014

Conference Call Meeting

Members Present: Julie Magee, Jay Starling, the Honorable Greg Tucker, Alex Hageli, George Cooper, Charles Angell, Daniel Urquhart (for Michael Robinson), Dustin Wilson (for Jeff Bradwell)

Members Absent: Jeff Bradwell, Michael Robinson, Harvey Fischer, Greg Erath, the Honorable Patrick Davenport, Ken Needham, Ken McFeeters

Others Present: Sherry Helms, Lt. Frost, Ken Williamson

Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of January 21, 2014 Meeting Minutes

The minutes were approved with no corrections.

OIVS Update

Mr. Starling reported that since the last council meeting, the OIVS Annual Report was published to the Motor Vehicle Division Insurance Advisory Council web page on January 29, 2014. He mentioned that the statistics page was revised based on comments from the committee members during the January 21st meeting to break out and help clarify where the requests were coming from and the related responses.

Mr. Starling reported that the department is currently working to revise the MLI questionnaire and notice of suspension postcards from comments provided by the county licensing officials and registrants to clarify and allow for an "exempt" response that the vehicle was sold, inoperable or stored on the requested verification date. It was also reported that the division is currently working with the ADOR mail processing vendor to allow this vendor to image and data enter postcard responses mailed to the department. The department anticipates being able to increase the number of postcards mailed each week once this change is in place. This change is expected to be implemented within the next couple of months.

Ms. Helms provided the following statistics from January 1 through February 14, 2014:

- a. Over 12M OIVS requests to date
- b. Over 7,300 law enforcement officers using OIVS
- c. Over 33,000 questionnaires sent this year and just over 21,000 NOS

She also reported that the division emailed reports to all insurers reflecting their unconfirmed responses returned for the period September 17, 2014 to December 31, 2014. The department has now provided this information to the insurers for the entire 2013 calendar year. The purpose of the reports is to determine if accurate OIVS responses are being returned and if there are any issues associated with connectivity between their systems and the web service. It was reported that from this information, two insurers have responded that they noticed their policy number format had changed. The

Online Insurance Verification System Advisory Council

Meeting Minutes for Tuesday, February 18, 2014

Conference Call Meeting

department is working with these insurers to obtain a book of business file to allow for the update to their customers' policy numbers that are reflected on the state registration database.

New Business

Ms. Magee reported that she met with Commissioner Riddling and Charles Angell of the Department of Insurance to discuss a method to determine if they could determine an increase in the insurance premium tax collections resulting from OIVS, and the corresponding increase to the state general fund, as well as determine a decrease in the state's reported uninsured motorist rate. They determined that it would be hard to make these generic assumptions from these data records. They did not feel this analysis would provide a credible method to prove the uninsured motorist rate has dropped.

There was discussion regarding the number of reinstatements processed each month in attempts to determine if the number of reinstatements has increased. Note: these numbers are provided in the statistical summary pages maintained by calendar year.

Next Meeting

The next meeting of the advisory council is scheduled for Tuesday, March 18, 2014 at 10 a.m. The meeting will be held via conference call. A conference call invitation, agenda, and the meeting minutes will be sent to all advisory council members.

The meeting was adjourned at 10:25 a.m. by Mr. Starling.

Respectfully submitted by: Sherry Helms