

Online Insurance Verification System Advisory Council

Meeting Minutes for Thursday, February 19, 2015

Conference Call Meeting

Members Present: Julie Magee, Jay Starling, Lt. Frost (for Michael Robinson), Ken Williamson (for Charles Angell), the Honorable Greg Tucker, Dustin Wilson (for Jeff Bradwell), Ken Needham, Alex Hageli, George Cooper, Ken McFeeters

Members Absent: Michael Robinson, Charles Angell, the Honorable Sheila Moore, Greg Erath, Jeff Bradwell, Harvey Fischer

Others Present: Sherry Helms, Daniel Urquhart

Call to Order

The meeting was called to order at 10:06 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of January 20, 2015 Meeting Minutes

The minutes of the January 20, 2015 meeting were approved with no corrections.

OIVS Update

Ms. Helms provided the following statistics from January 1, 2015 through January 31, 2015:

1. Just over 5M OIVS requests to date
2. Over 4.5 M 1st requests (sources - counties, law enforcement, and reverification process) with an 83% confirm rate (up from 79% reported last month).

The department has sent over 47,000 questionnaires and almost 33,000 notices of suspensions to Alabama registrants so far this calendar year. Close to 4,000 registration reinstatements have been processed. Of the processed reinstatements, 76% were reinstated without payment because the registrant had valid insurance while 24% of the reinstatements resulted in fees being collected. For this same time period, 18% of the processed responses resulted in registration revocations because the registrant claimed the vehicle was sold, inoperable, or stored on the requested verification date and 19% of the questionnaire records were closed (insurance confirmed) before the registration was suspended. In December we reported the percentage reinstated without payment was at 81%.

An update on the book of business (BOB) files received from insurers is as follows:

- ✓ Geico expected to start in March 2015
- ✓ 21st Century (Farmers) (32220,34789) – sent first file February 1, 2015
- ✓ CIS (Quality Casualty)-3 NAICs – looking into it
- ✓ Chartis/AIG(19402,19410) – sent first file February 1, 2015
- ✓ Commercial Auto(Auto Owners) – to start in March 2015
- ✓ ACCC Ins. Co. (10807) – sent first file January 23, 2015

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- ✓ ANPAC/American National (28401,39942) – plan to implement early 2015
- ✓ Affirmative (42609) – looking into it

The department has processed at least one BOB file related to 134 NAICs now (out of 179 production NAICs). The department is still working with the programmers to collect statistics on the number of registration records being updated from the BOB records received.

The department is reviewing the annual report and plans to distribute this to the council members before public release.

New Business

Ms. Magee reiterated the department's efforts to get legislation passed to allow law enforcement to accept evidence of insurance by electronic means instead of the hard copy currently required in the law. Although the department addressed this matter by administrative rule, the consensus is that it will have greater impact to the law enforcement community by including this language within the law. It was mentioned again that the motor vehicle division is also working with the tax policy and research division to have legislation presented this session to allow the department to send notification to registrants by electronic means instead of mailing through the postal service as currently required in the law.

Next Meeting

The next meeting of the advisory council is scheduled for Wednesday, March 25, 2015, at 10:00 a.m. The meeting will be held via conference call. A conference call invitation, agenda, and the meeting minutes will be sent to all advisory council members.

The meeting was adjourned at 10:20 a.m. by Mr. Starling.

Respectfully submitted by: Sherry Helms