

## **Online Insurance Verification System Advisory Council**

Meeting Minutes for Wednesday, December 16, 2015

### **Conference Call Meeting**

**Members Present:** Julie Magee, Jay Starling, Dustin Wilson, Charles Angell, Daniel Urquhart (for Michael Robinson), George Cooper, Alex Hageli and Ken McFeeters

**Members Absent:** the Honorable Sheila Moore, Greg Erath, Harvey Fischer, Ken Needham and the Honorable Greg Tucker

**Others Present:** Sherry Helms.

#### **Call to Order**

The meeting was called to order at 10:03 a.m. by Ms. Magee.

#### **Roll Call**

Mr. Starling conducted the roll call.

#### **Approval of October 21, 2015 Meeting Minutes**

The minutes of the October 21, 2015 meeting were approved with no corrections.

#### **OIVS Update**

Ms. Helms provided the following statistics from January 1, 2015 through November 30, 2015:

1. Over 52.6 M OIVS requests to date
2. Nearly 48 M 1<sup>st</sup> requests (sources - counties, law enforcement, and reverification process) with an 84.5% confirm rate (up from 84.2% reported in October). The department feels the continual increase in the confirmation rate is directly attributed to receiving the BOB files from insurers.

The department has sent over 432,000 questionnaires and over 311,000 notices of suspensions to Alabama registrants thus far this calendar year. There have been nearly 40,000 registration reinstatements processed this year. Of the processed reinstatements, 65% were reinstated without payment because the registrant had valid insurance (down from 66% reported in October) while 35% of the reinstatements resulted in fees being collected (up from 34% reported in October). For this same time period, 44% of the processed responses resulted in registration revocations because the registrant claimed the vehicle was sold, inoperable, or stored on the requested verification date (same as reported last month) and 36% of the questionnaire records were closed (insurance confirmed) before the registration was suspended (same as reported last month).

#### **New Business**

Ms. Helms and Mr. Starling reported that the department has received requests from several states wanting to visit with Alabama staff and view the Alabama OIVS system in use. The department has the following meetings set with these states:

TN – to visit January 7, 2016

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NC – January 21, 2016

FL – Date in February to be set

Department personnel have been corresponding with Kansas to provide information and answer questions regarding our OIVS process as well.

Ms. Helms reported that work has begun on the Annual Report that is due the first of the year. She reminded the council members that the report could not be finalized until complete statistics were available. Once the report is completed, a copy will be provided to the council members for review before publication.

An update was provided regarding insurers that are not currently providing BOB files. Council members agreed to reach out to the insurers to encourage participation. Ms. Helms provided a list of insurers, including insurer contact information, to council members after the conference call.

#### **Next Meeting**

The next meeting of the advisory council is scheduled for Wednesday, February 17, 2016 at 10:00 a.m. The meeting will be held via conference call. A conference call invitation, agenda, and the meeting minutes will be sent to all advisory council members.

The meeting was adjourned at 10:23 a.m. by Mr. Starling.

*Respectfully submitted by:* Sherry Helms