



ALVIN NEWSLETTER

ISSUE 4
*April 2023***KICKOFF**November 11th 2022**BUSINESS TESTING**

May 8, 2023

COUNTY OPT-IN DEADLINE

June 1, 2023

TRAINING

Fall 2023

GO-LIVEDecember 11th, 2023

BUSINESS TESTING BEGINS

Business Testing for ALVIN begins on May 8th and will be performed by MVD staff. Those “Testers” have not been as intimately involved in the beginning phases of the project. This provides an opportunity to identify aspects of the agency’s business processes that may not have been captured during the Definitions phase. Testers utilize prepared test scenarios to notify the ALVIN team that corrections are needed to certain processes or verify that the system is operating according to defined business needs. Testing confirms that everyone is able to perform their job duties in the system and that the system meets all functional requirements.

MONTHLY DEMO

In an effort to keep you updated on our progress, the ALVIN team hosts monthly virtual demos via Microsoft Teams. The next demo will be on **May 24th at 9:00 AM**.

A number of current processes on MVTrip will be replaced with a new set of functionality on a public-facing website (eServices). For this month’s demo we will highlight some of the basics of the new platform and processes that will be specific for Dealers and Financial Institutions. [Click this link to join us](#) on May 24th, to get a first look at using the new eServices, new title applications, viewing title progress, payments, and more!

Please send any questions, feedback, or ideas for future demos to ALVIN@revenue.alabama.gov.

IN THIS ISSUE:

- Business Testing Begins
- Monthly Demo
- Project FAQ & Spotlight
- County Information
- Crossword Puzzle
- ALVIN Terminology

ALVIN NEWS APRIL 2023

Welcome to the fourth edition of ALVIN News! These monthly newsletters are designed to keep you involved and informed throughout the ALVIN Project. Each newsletter includes announcements, system information, reminders, and maybe even a few sneak-peaks!

Keep an eye on your inbox to stay up-to-date on all things ALVIN.



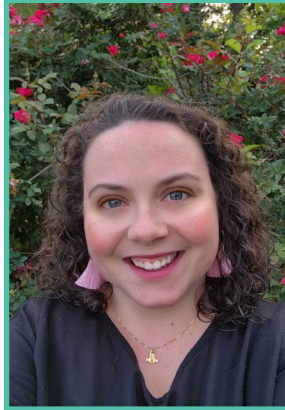
Be sure to share the newsletter with everyone in your office!

MONTHLY FAQ

Are we able to have multiple browsers open at the same time?

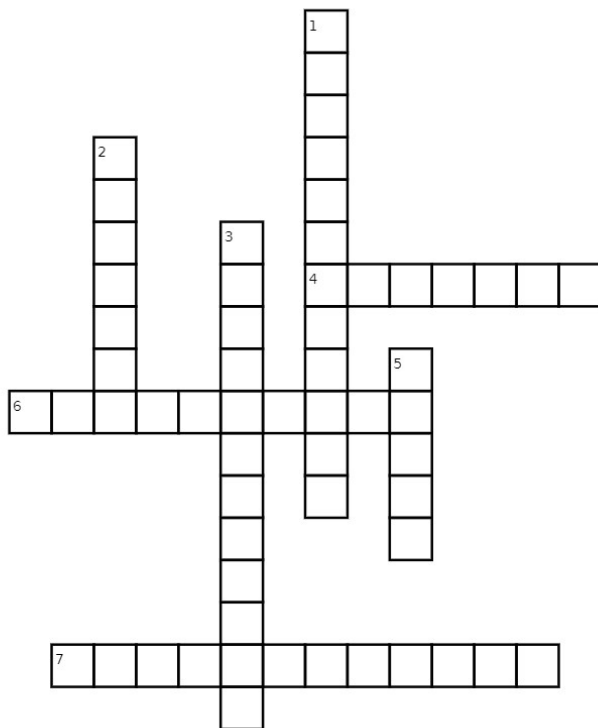
Yes! Since ALVIN is browser based, you have the ability to open up multiple windows or tabs within your browser at any given time. To open a new tab of a window, hold control on your keyboard and click the item in the Navigational panel you'd like to open.

PROJECT SPOTLIGHT



This month's spotlight is Sara (Beth) Bozeman, one of ALVIN's Subject Matter Experts! She represents the Dealer License unit of MVD and is looking forward to a more efficient and automated system. Beth loves to sing and dance in her free time. She has choreographed and performed in musicals with local community theaters for 12 years!

CROSSWORD PUZZLE



Down:

1. A panel within ALVIN that helps you open multiple windows.
2. The last name of April's project spotlight.
3. System needs for ALVIN collected during the definition phase. (Starts with R)
5. The name of the new system!

Across:

4. ALVIN project phase beginning on May 8th.
6. The system meets all _____ requirements (from page 1).
7. Calendar date of the May system Demo.

ALVIN TERMINOLOGY

With the transition to the new system, there are some terms and concepts that we want you to become familiar with before ALVIN's rollout. Let's explore one together!

CRM

The CRM (Customer Relationship Management) tab contains sub-tabs such as Letters, Notes, Indicators (flags), and Attachments. Each of these sub-tabs is associated with customer interaction information that may impact how officials and customers interact.