


**Alabama Probate  
Judges Conference  
January 23, 2023**

# MVD Org Structure

- MVD Admin
  - Jonathan Lawrence, Assistant Director
  - Lisa Blankenship, Title/Licensing Manager
  - David Baxley, Registration Manager

# MVD Registration Org Structure

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- Registration Section
    - David Baxley, Registration Manager
    - Troy Thigpen, Manager
    - Trishawn Bell, Motor Carrier Services Supervisor
  - Registration Subject Matter Experts (SME)
    - Anita Craig
    - Amanda Fleming
      - Lakeyshee Snow is point of contact for inventory



# MVD Org Structure

- Title Section
  - Lisa Blankenship, Title/Licensing Manager
  - Leslie Mackey, Manager
  - Vacant, Examination Supervisor
  - Vacant, Customer Service Supervisor
- Dealer License & Compliance
  - Maetasha Mitchell, Manager
- Title Subject Matter Experts (SME)
  - Allyson Ward
  - Pam Shelby



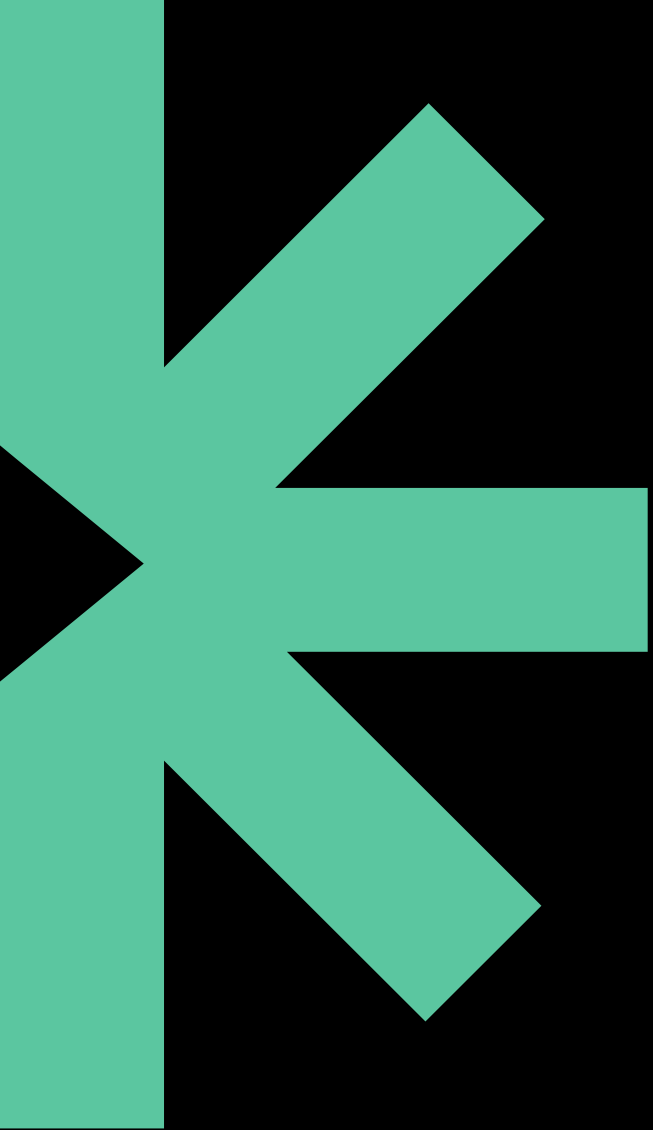
# Contact Us

- MVD Customer Service: 334-242-9000
  - Option 1 – ALEA
  - Option 2 – MLI
  - Option 3 – Registration/IRP
  - Option 4 – Titles
  - Option 5 – Dealer License



# Contact Us

- Email: [MVD@revenue.alabama.gov](mailto:MVD@revenue.alabama.gov)
  - Not monitored – use only when instructed
- Help Center
  - ALDOR Website
  - Includes searchable FAQs
  - Respond within 1 day
- Report any issues to MVD management



# Registration Updates



# Legislative Act 2019-350

- Amends Chapter 23, Code of Ala. 1975
- Provides for the enforcement of toll violations through the non-renewal of a vehicle's registration
- Toll authority notifies licensing official regarding registration "hold"
- Owner may appeal to district court (temporary tag may be issued)
- Effective: January 1, 2024



# Legislative Act 2019-2


- Effective January 1, 2020
- Increased registration fee for electric and plug-in hybrid vehicles
- On July 1, 2023 and every fourth year thereafter, the additional license tax and registration fee specified in the act shall increase by \$3.00



# POD Registration Decals

- Continue with yellow for 2024 registration year and beyond
- Reduces costs and simplifies POD inventory ordering and maintenance
- 2<sup>nd</sup> shipment of 2024 decals delivered by end of January 2023.

# Disposal of Unused Material

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- Examiners of Public Accounts - excess POD materials may be destroyed in the same manner as any damaged or misprinted materials if adequately documented for audit purposes
  - Contact MVD regarding month decals
  - Contact MVD to arrange ACI pick-up of surrendered and unissued tags once audited

# God Bless America License Plate

- Legislative Oversight Committee voted to approve delaying redesign/reissuance until 2025
- Authority under Section 32-6-62, Code of Ala. 1975
- Eases material shortage pressure and allows for manufacturing/postage savings





# Disabled Veteran Plates

- Disability rating of 10% to 50% (Section 40-12-244)
  - First plate is exempt from registration and plate issuance fees NOT exempt from ad valorem taxes.
  - All applicable fees are due for subsequent license plates
- Disability rating of 51% and higher or vehicle has special mechanical control devices (Section 32-6-130)
  - First plate is exempt from registration and plate issuance fees NOT exempt from ad valorem taxes.
  - Subsequent license plates have an annual fee of \$5.00
- Vehicle all or partly paid for by US Dept. of Veteran Affairs (Section 40-12-254)
  - All license plates are exempt from registration fees and ad valorem taxes
- Not required to obtain DV license plate to claim fee exemptions/reductions

# Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Educator/Retired Educator -



- Fighting Cystic Fibrosis -

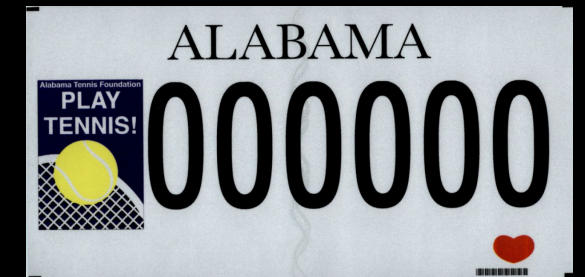


- Fraternal Order of Police -



# Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Mending Kids Heart -
- University of Mississippi -
- Alabama Tennis Foundation -



# Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Stop Domestic Violence -
- Firefighter -





# Government Tag Portal

- Allow government agencies (cities, counties, state, PUDs and VFDs) to electronically submit applications and payment for tags
- Will eliminate the current paper process
- Vehicles owned by law enforcement agencies must be properly titled and registered with government tag before they are eligible for undercover tags (Rule 810-5-1-.212)
- Target date for rollout is March 2023

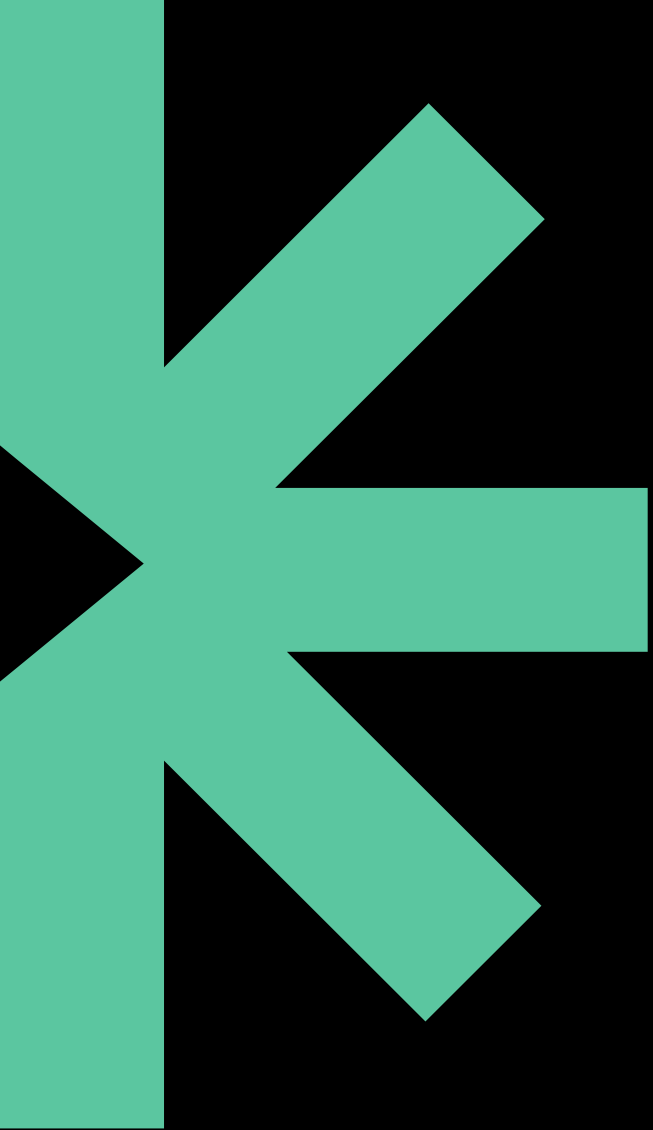


# Mandatory Liability Insurance

- \$10.7M in reinstatement fees collected by licensing offices in FY2022
  - 15% of fees may be used by licensing office (32-7A-12)
- MLI calls answered by ALDOR taxpayer assistance group (TAG)
- Enhancement to allow insurers ability to respond to MLI cases (March 2023)

# PROS

- Personalized plate messages are being manually reviewed by MVD staff
- Messages denied are marked as “unavailable”
- Allow up to 5 minutes for review



# Title Updates



# Legislation

## ACT 2022-144

- Vessels over 18 feet and under 26 feet, constructed after December 31, 2023, must obtain a certificate of title issued by ADOR.
- Owners of vessels greater than 26 feet may voluntarily apply for title.
- Effective: January 1, 2024



# Vessels

## ACT 2022-144

- Application fee \$25
  - \$5 local licensing official
  - \$20 general fund
- Administrative Rules
  - Designated Agents
  - Application Guidelines



# NMVTIS Integration Update

- NMVTIS Webservice
  - Validate out of state title information
  - Verify liens (when available)
  - Check for Brands (i.e. Junk, Salvage, Rebuilt, etc.)
  - NICB Stolen Vehicle Check
- Will be used as pre-qualifier in ALTS, SCRAP, Surety Bond, and Unclaimed Portals
- NMVTIS Help desk



# Public Title Portal

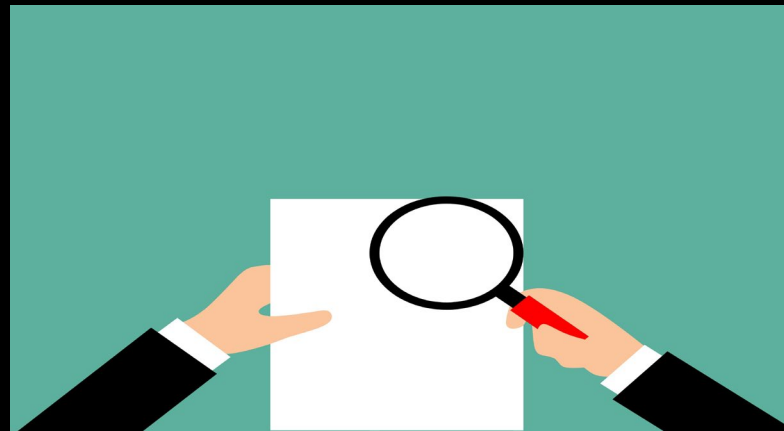
(<https://title.mvtrip.alabama.gov/>)

- Check Application Status and Undeliverable Titles
  - Applications Currently Available
    - Replacement (Form MVT 12-1)
    - Add, Transfer, and Continue Lien (Form MVT 20-1 & MVT 5-64)
- Future Applications
  - Release Lien (Form MVT 5-63)
  - Salvage (Form MVT 41-1)
  - Stolen-Unrecovered (Form MVT 40-1E)
  - Rebuilt Owner Retention (Form INV 26-15)
- Non-DAs can apply, submit (pay), sign and upload documents for replacement titles



# Lienholder Information

- Increase in Revocations
- Verify lienholder information is listed on title application
- Often missed on out of state titles

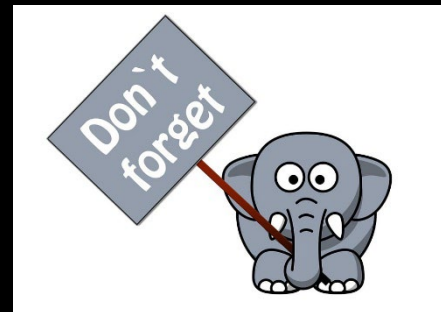


# Application for first certificate

Section 32-8-35, Code of Ala. 1975

Vehicle last previously registered in another state or country

- Must be physically inspected to verify the vehicle identification number and descriptive data shown on the application are correct



# Quality Control

- Auto-approved applications
- Compliance review
- Notice regarding any areas of noncompliance
- Possible title revocations
- Dealer license revocations



# Questions



# What is Alvin?

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## ALVIN - Alabama Vehicle Information Network

- Titles vehicles
  - Replaces MVTRIP (ALTS, PROS, MLI, IMS, etc.)
- Titles vessels
- Registers manufactured homes
- Includes **optional** registration function at **no charge**
- Includes vehicle tax valuation interface



# Who is the vendor?

- FAST Enterprises
- Experienced and established in vehicle and vessel titling
- Implemented driver and vehicle systems in 19 states including:
  - Georgia
  - Tennessee
  - Mississippi
  - Arkansas
- Remains onsite during entirety of ALVIN implementation
- Proven Alabama track record:
  - Implemented Revenue Integrated Tax System (RITS)
  - Implemented Law Enforcement Agency Driver System (LEADS)



# Technical requirements

- Intel Core i5 6<sup>th</sup> or higher comparable performance
- 4+ GB RAM
- 20 GB available disk space
- 1920x1080 or better display
- 1 GM full duplex network adapter
- Windows 8.1, Windows 10, Linux, Mac OS operating system
- Microsoft .NET 6.0 or higher
- 400 Kbps per user (10 Mbps per 25 users) dedicated for application access



# IMPLEMENTATION

- Rollout scheduled for **December 11, 2023**.
- Training will include face to face and virtual opportunities through ALVIN learning management system.
- A point of contact must be designated for each county.
- Selected counties will be subject matter experts (SMEs).
- Testing will begin **May 5, 2023**.
- Counties electing to utilize the **optional zero-cost registration** function must make election by **June 1, 2023**.
- Additional opportunities available after **January 1, 2024**.



# INTERFACES

- Real time transactions
- Law Enforcement Tactical System (LETS)
- National Law Enforcement Telecommunications System (NLETS)
- National Motor Vehicle Title Information System (NMVTIS)
- Vehicle valuation interface included with **optional zero-cost registration**
- Driver's license interface included with **optional zero-cost registration**
- Webservices available for title and registration data transfers

# MY DMV PORTAL

- My DMV portal is included with the optional zero-cost registration feature and provides:
  - Preregistration feature
  - Online renewal notices
  - Online renewals
  - Online replacement title applications
  - Personalized/distinctive plate reservations
  - Vehicle records requests
  - Address updates
  - Electronic payment – ACH or credit card

# APPOINTMENTS and QUEUING

- Appointment and Queuing services are included with the **optional zero-cost registration** feature:
  - Includes online appointment and queuing systems
  - Customer may “preregister” by entering vehicle/owner information and uploading documents
  - Upon approval customer receives email or text with QR code
  - QR code is scanned at office to begin transaction
  - Used for walk-in and appointments
- County **must** provide equipment (Apple TV) for queuing

# accounting

- Accounting services are included with the **optional zero-cost registration** feature:
  - Uniform account system with forms and reports (examples)
    - Deposit slips
    - Cash drawer reconciliations
    - FRMS 5A
  - Configurable system so that local fees may be included
  - Comptroller, ALDOT and Examiners of Public Accounts will have access to reports
  - System interfaces with STAARS
  - Includes ACH and credit card payment service



# KIOSKS

- Kiosk services are included with the optional zero-cost registration feature:
  - Counties may elect to use kiosks
  - Kiosks interface with ALVIN
  - Participating counties, with county commission approval, will execute MOA with selected vendor
  - Counties are responsible for cost of kiosks
  - Pricing model is based on number of transactions
  - Six months needed to set up kiosks

# ADDITIONAL FEATURES

- The **optional zero-cost registration** feature also provides:
  - Registration renewal file available each month
  - All programming changes included
    - Law changes
    - Rule changes
    - New tags
  - USPS address verification

# QUESTIONS

- Demonstration downstairs
- Ask ALVIN – [ALVIN@revenue.alabama.gov](mailto:ALVIN@revenue.alabama.gov)
- ALVIN assistant – answers to frequently asked questions
- ALVIN newsletter – issued periodically to provide project updates
- Help desk will be available during implementation
- Project manager:

Jay Starling

[jay.starling@revenue.alabama.gov](mailto:jay.starling@revenue.alabama.gov)

334-242-8553