

# My Alabama Taxes Updates September 2026

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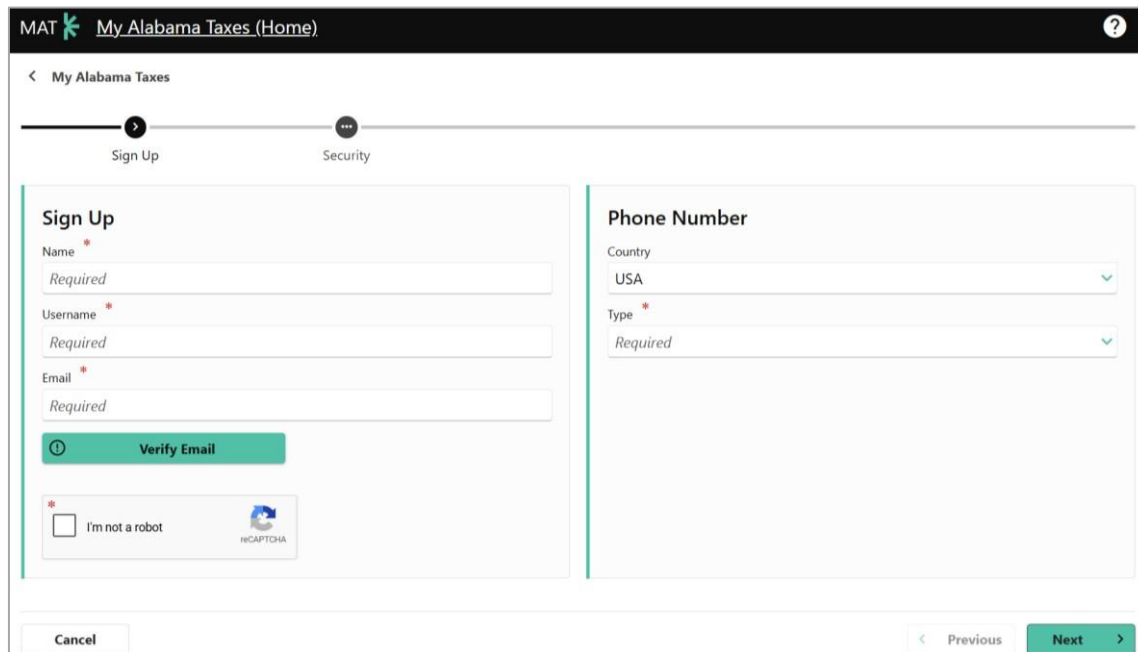
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## My Alabama Taxes Sign-Up

Previously, creating a My Alabama Taxes logon required users to identify themselves using Account ID, Sign-On ID, and Access Code, or their SSN, last name, & Alabama Adjusted Gross Income (AGI).

Going forward, new users will create a logon using just their contact info; they do not need an existing tax account. They can associate their logon to their tax account afterward using the "**Access Existing Tax Accounts**" link.

### My Alabama Taxes Sign-Up Step 1



The screenshot shows the 'My Alabama Taxes (Home)' page with a progress bar indicating 'Sign Up' and 'Security' steps. The 'Sign Up' section contains fields for Name, Username, and Email, all marked as required. Below these fields is a 'Verify Email' button and a CAPTCHA challenge. The 'Phone Number' section contains a Country dropdown menu (set to USA) and a Type dropdown menu, both marked as required. Navigation buttons include 'Cancel', 'Previous', and 'Next'.

**Sign Up**

Name \*  
Required

Username \*  
Required

Email \*  
Required

**Verify Email**

☐ I'm not a robot

**Phone Number**

Country  
USA

Type \*  
Required

**Navigation:** Cancel, Previous, Next





## Two-Factor Authentication

Two-factor authentication has been updated to support more ways to verify your identity. You must select at least two authentication methods, one of which must be a password.

### Passkeys

Passkeys are now supported on My Alabama Taxes. A passkey is often saved on a phone or laptop. Passkeys can be set up when creating a new My Alabama Taxes login, or afterward in the My Alabama Taxes profile security settings.

MAT My Alabama Taxes (Home) ?

< My Alabama Taxes

Sign Up Security

### Manage How You Sign In

These authentication methods determine how you sign in to your My Alabama Taxes profile. Unless you sign in using a passkey or on a trusted browser, you'll be prompted to use two of these methods each time.

① You'll need to add at least two methods to complete your profile.

These methods are required:

- Password

**Password** Required [Add a password](#) >

Use a secure password only you know

**Passkeys** No passkeys [Add a passkey](#) >

Authenticate with a device using your fingerprint, face, or PIN

**Authentication App** No authentication app [Set up an authentication app](#) >

### Passkeys

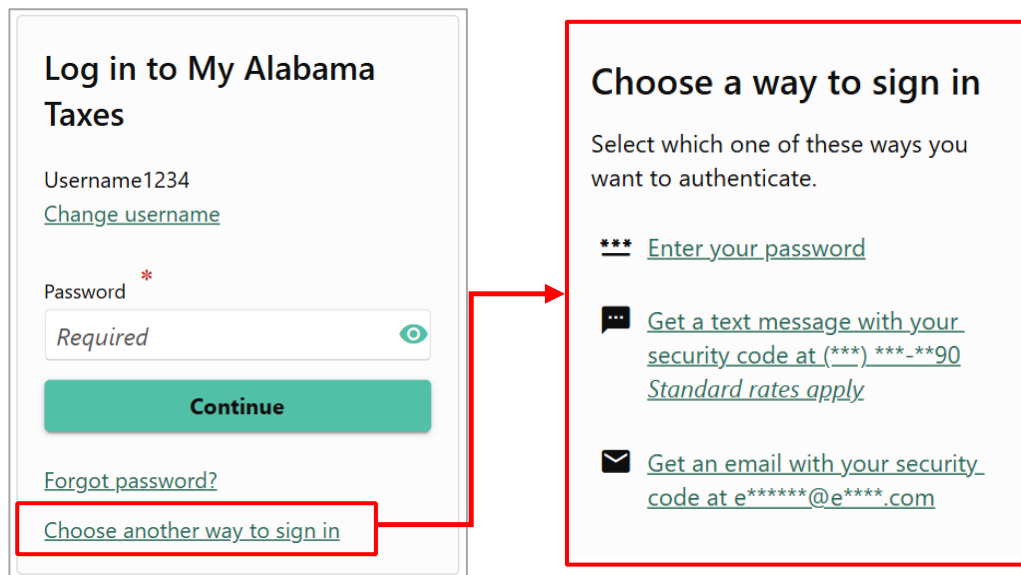
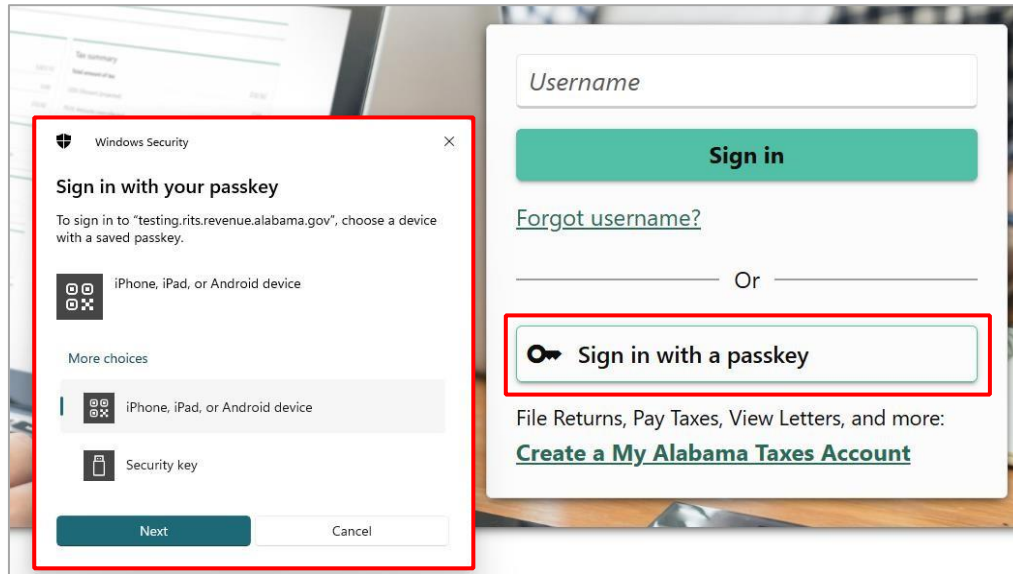
Passkeys allow you to sign in to My Alabama Taxes using your fingerprint, face, or screen lock, like a PIN, instead of a username and password. You won't have to go through two-step verification when you sign in using a passkey.

- **Why should I use passkeys?**  
With passkeys, you don't need to remember complex passwords.
- **What are passkeys?**  
Passkeys are encrypted digital keys you create using your fingerprint, face, or screen lock.
- **Where are passkeys saved?**  
Passkeys are saved to your password manager, so you can sign in on other devices.

No passkeys have been created.

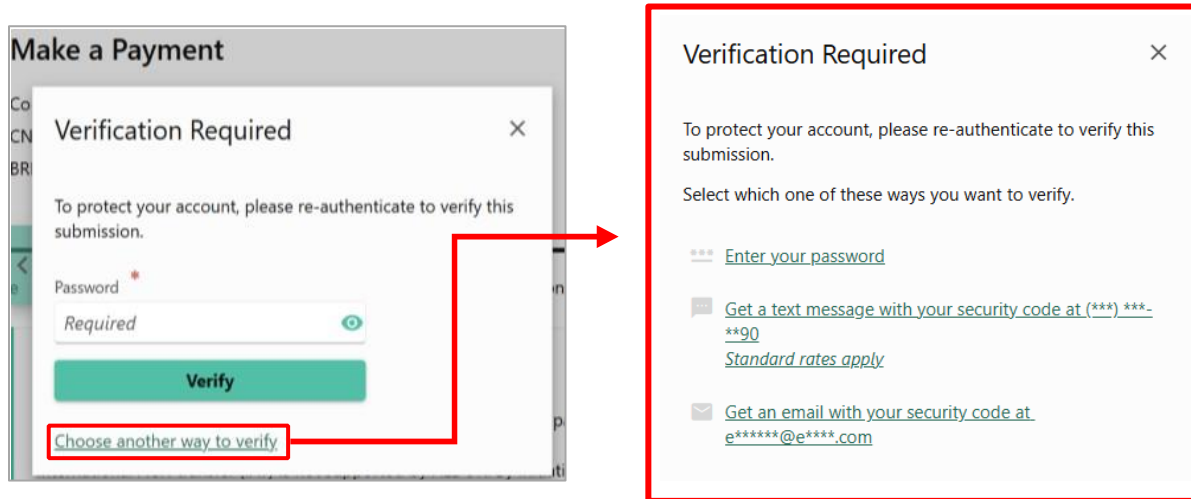
**Create a passkey**

When signing in to My Alabama Taxes you will select which method you want to use to authenticate.



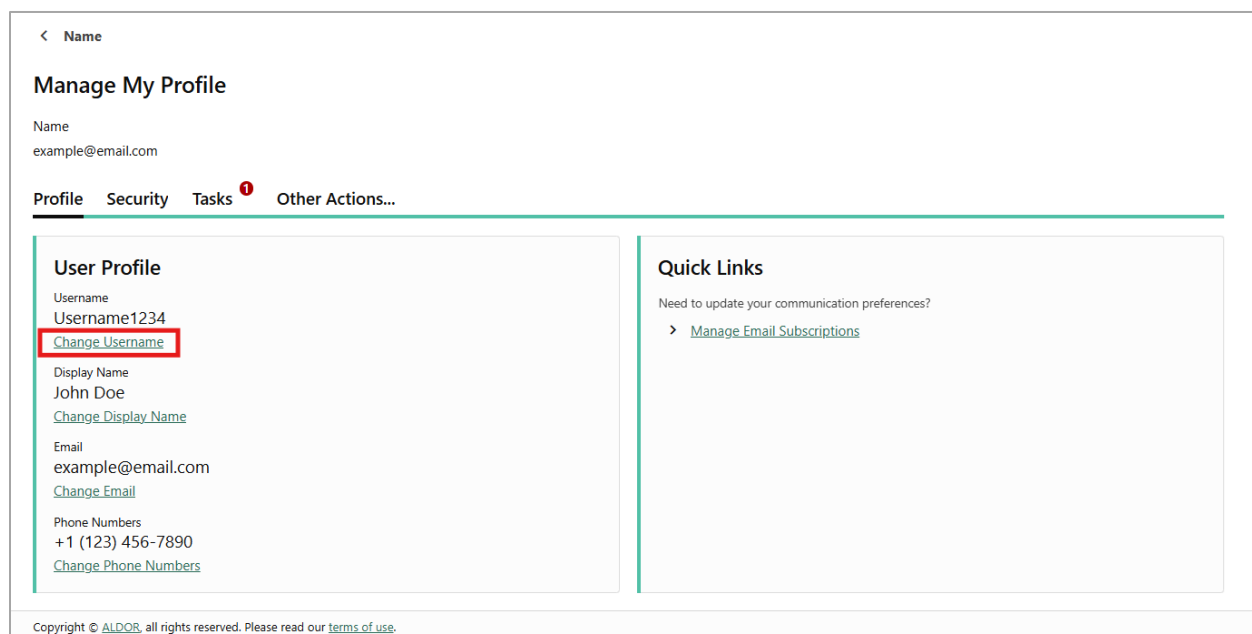
## Submissions

When submitting payments, returns, or other requests on My Alabama Taxes you can use alternative methods of verification besides entering a password.



## My Alabama Taxes Account Username

My Alabama Taxes users now have the option to change their username under **Manage My Profile** by clicking the **Change Username** hyperlink. A message will be sent to the user's email after changing the username.



## Legal Name

When updating the legal name on your tax account, you must now include an attachment showing proof of the name change. Changing your My Alabama Taxes profile *display name* does not require an attachment.

### New Taxpayer Name

Local Tax  
LCL-R000885213  
John Doe

✓

➔

Name

Attachments

#### Attachments

You must upload proof of name change attachments before submitting this request.

 Choose Files or Drop Here

Cancel

< Previous

Next >

## Third Party Access

The process for granting other My Alabama Taxes users access to your business's tax accounts has been updated. To give an accountant or tax preparer access to your accounts on My Alabama Taxes, you will send them a *Third-Party Access Invitation*. The **"Send an Invitation"** hyperlink sends an email from My Alabama Taxes. The email contains a link that prompts the tax preparer to sign in to My Alabama Taxes or create a logon. Once they are signed in, they have the option to accept or reject the invitation.

This is a secure alternative to emailing the account *Sign-on ID* and *Access Code*. "Third Party Passwords" are no longer used.

## Core26: Third Party Access Invitation Process

MAT  [My Alabama Taxes \(Home\)](#)
? 👤

← Manage My Profile

### Third Party Access

These settings determine if accountants or third parties can request access to your accounts and what level of access they are initially given. If not allowed, they will be prevented from requesting access to your accounts.

Allowed : [Yes](#)

Default Access :

Default Account Access : [File & Pay](#)

[Send an Invitation](#)

Third Party Access   Pending Invitations   Search Invitations

#### Logons

| Username             | Name | Email |
|----------------------|------|-------|
| There are no logons. |      |       |

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? 👤

← Third Party Access

### Access Invitation

➤

Send an Access Invitation

#### Send an Access Invitation

Invite a third party to access your accounts. Select the accounts you want to share, and we'll send an email invitation to the third party. Once they accept, they'll have access until you choose to revoke it.

Who should we send this invitation to?

Email \*

Confirm Email \*

[<](#)
Third Party Access

Access Invitation

Recipient  
thirdparty@email.com

Pending

Sent 23-Jul-2026 11:11:28  
Expires 30-Jul-2026 11:11:28

[Resend Email](#)

[Revoke Invitation](#)

Access Invitation

Access Settings

thirdparty@email.com will receive the access below when they accept the invitation.

Filter

JOHN DOE - \*\*.\*\*\*9142

|                     |                |                                |
|---------------------|----------------|--------------------------------|
| General Access      | **-.***9142    | <a href="#">Third Party</a>    |
| Business Income Tax | BIT-R000705013 | <a href="#">File &amp; Pay</a> |
| Local Tax           | LCL-R000855105 | <a href="#">File &amp; Pay</a> |
| Sales Tax           | SLS-R000705010 | <a href="#">File &amp; Pay</a> |

## Payments

For most tax account types, users may now include a payment with a return, with a single confirmation number that covers both the return and the payment. Payments submitted with returns can be cancelled separately from the return if needed.

## Credit Card Payments

Users now choose between making a credit card payment or making an ACH debit payment. Previously, the option to pay by credit card was a button on the screen where you enter your bank account information.

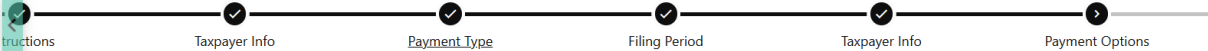
Credit card payments can now be completed without leaving the My Alabama Taxes application.

**A convenience fee applies to all credit card payments.**

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### Make a Payment



#### Payment Options

How do you want to pay? \*

☐ **Bank Account**  
Use your bank account to make an ACH debit payment

☐ **Credit Card**  
Use your credit card to submit a payment with a convenience fee

Cancel

< Previous

Next >

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### Make a Payment



#### Pay with Credit Card

|                  |                                    |
|------------------|------------------------------------|
| Amount           | <input type="text" value="50.00"/> |
| Confirm Amount   | <input type="text" value="50.00"/> |
| Fee: \$3.00 + 3% | <input type="text" value="4.50"/>  |
| Total Amount     | <input type="text" value="54.50"/> |

Submit Payment

Cancel

< Previous

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Make a Payment

Credit Card Payment

Checkout

Payment Type

Customer Information

Payment Information

Submit Payment

Customer Information

Complete all required fields [\*]

First Name \*

First Name

Last Name \*

Last Name

Country

United States

\$54.50

X

Close